

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Thank you for choosing MHK.

These notes are provided as a guide for your reference and outline a few simple rules and guidelines to help make the most of your motorhome holiday.

Contents

General Care of the Motorhome	2
Pre-Travel Checks.....	2
Vehicle Return.....	2
Water Systems	3
Fresh Water	3
Waste Water	3
Toilet.....	4
Electrical Systems	5
12 Volt	5
Engine Battery.....	5
Leisure Battery	5
240 volt	5
Hooking up to a 240 volt supply	5
Gas System.....	7
Heating and Hot Water.....	8
Refrigerator	9
TV/DVD	9
Keys and Alarm	10
Control Panel	10
Punctures, Breakdowns etc.....	11
Vehicle Dimensions.....	11

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

General Care of the Motorhome

Be sure that you feel confident with all the operations and functions of the motorhome.

If you are uncertain of anything please ask us to clarify it during the hand over.

Please remember at all times that in order to keep the overall weight down many of the fittings are quite fragile – and expensive. In particular the windows must be closed gently and as the table is in fact hollow, don't drop anything onto it. A broken window or table top will cost you about £350!

Pre-Travel Checks

You can do serious damage if you move off without carrying out these checks:

- All cables and hoses are unplugged
- *Gas has been turned off at the bottle and the fridge set to 'AUTO'
- All windows and skylights are closed and locked
- Aerial has been lowered and levelled
- Loose articles, cupboards and drawers are secured
- **All occupants are using seat belts

* IT IS ILLEGAL TO TRAVEL WITH THE GAS CYLINDERS TURNED ON.

** IT IS ILLEGAL FOR ANYONE TO TRAVEL IN THE VEHICLE WITHOUT WEARING A SEAT BELT

Vehicle Return

The motorhome must be returned on time in a clean state and with the toilet cassette emptied.

DO NOT use any cleaners apart from those provided.

Remember there is a £50 penalty for failing to empty and clean the inside of the toilet cassette.

The vehicle must be returned with a full tank of diesel.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Water Systems

Fresh Water

The fresh water tank holds 130 litres. Driving with a full tank will increase the fuel consumption.

We will fill the tank 1/2 full for hand over. This ensures there is enough for the odd cup of tea etc. before you arrive at your destination. So fill up the tank when you arrive, and, if you wish, drain off down to about 1/2 when you set off again.

You can check the level of the contents on the control panel by the entrance door.

DO NOT use the water pump if the contents gauge is in the red. Using the fresh water system with lower levels than this can cause severe damage to the water pump which can only be fixed after the vehicle has been returned, leaving you without water for the rest of your hire.

To fill the fresh water tank, place a hose into the water filling inlet, which is located on the left-hand side of the vehicle to the rear of the passenger door. To drain unscrew the green cap underneath the vehicle below the inlet.

Please note we do not recommend you use the fresh water system for drinking water.

Waste Water

This is any water used in the basins or shower but is nothing to do with the toilet.

To empty waste water park the motorhome over an appropriate area and pull the handle under the rear right of the vehicle towards you and stand well back!. Close handle when finished.

Note: When the waste tank is full the red light on the control panel will come on and you will not be able to run any fresh water.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Toilet

Before using the toilet, press the blue button on the top to release a small amount of water into the bowl.

Only use the special paper provided and NEVER put other items or sanitary wear in the bowl.

To flush, pull the grey lever on the right-hand side which slides open the 'blade' thereby emptying the bowl. Make sure you close the blade after use.

Should the red light come on you need to empty the cassette.

To empty the toilet cassette, which is behind a locked panel on the left hand side of the outside of the vehicle marked WC, lift the yellow flap and pull the cassette towards you. If it appears jammed the blade was not properly closed - see above. Extend the end tube and unscrew the yellow cap. Press the yellow button to release the vacuum and pour waste into designated area, rinse the cassette out, and then add 50ml of toilet chemical along with a cupful of water before replacing.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Electrical Systems

There are two types of electrical systems aboard the motorhome: 12 volt and 240 volt.

12 Volt

Engine Battery

The 12 volt supply from the engine is from a normal 12 volt vehicle battery and is used to start the motorhome and to supply all the normal electrical accessories used in a vehicle (radio, Sat Nav etc). It will also run the fridge and charge the leisure battery while on the move.

This battery does NOT supply anything in the living area when the engine is switched off.

Leisure Battery

This is a 12 volt battery but of a different kind from the engine battery since it does not need to give a large surge of power to start the engine but instead provide a continuous supply of electrical power to the living area, for the internal lights, TV etc. The leisure battery is trickle charged by the vehicle engine whilst driving (but note this will not be sufficient if the leisure battery is completely discharged) and from either a portable generator or from a 240 volt hook up, the cable for which is provided.

240 volt

There is a 240 volt electrical system onboard which is the preferred method of supply when the vehicle is parked up - typically on an allocated pitch on a camp site.

Once hooked up to a 240 volt supply you can use standard 240 volt accessories such as microwaves, fans etc. as if you were at home, but you must be careful not to overload the system by using more than one appliance at a time, which will trip out a fuse.

The overload trip switches are located in the 'garage' storage area.

The 240 volt hook up will also recharge the leisure batteries.

The single power point is 240v and will only work when hooked up.

Hooking up to a 240 volt supply

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Check all switches are in the off position. Ensure you connect the hook-up cable to the motorhome FIRST before plugging in to the 240 volt supply.

When disconnecting, unplug the hook-up cable from the 240 volt supply first and then from the motorhome. Return the hook-up cable to the rear storage compartment.

We also supply a 3pin domestic adaptor and if going abroad a European adaptor.

You can keep an eye on the battery levels on the control panel by the entrance door.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Gas System

This vehicle is fitted with a refillable "Gaslow" system. This allows you to refill the fitted gas bottle at any garage selling LPG (liquefied petroleum gas, also known as Autogas).

You will find a book in the glove pocket showing where you can find garages selling LPG. On the Continent there are many more such garages but you will need to use the adaptor which you will find in the gas locker.

LPG is highly flammable and explosive, so unnecessary tampering with the cylinder is prohibited unless you are turning on/off the control tap on top of the cylinder. This **MUST** be turned off during travel as it is **ILLEGAL** to travel with it turned on.

There is an outlet on the right hand side of the vehicle which allows you to plug a gas barbeque in to the motorhome's gas supply.

LPG is heavier than air and will sink to the bottom of any area. This is why the locker that holds the cylinders has holes to allow an escape route for any leaking gas. **NEVER** block these holes nor store anything other than the fitted LPG cylinders in the locker.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Heating and Hot Water

The heating and hot water systems can be run off either 240v (when hooked up) or gas.

For maximum efficiency it is preferable to hook up to a mains 240v supply. If using gas first ensure the gas is fully turned on.

In either case turn ON the water pump (bottom right hand button on the control panel). If red is showing turn the system off and on again until the green light comes on.

The controls are 2 small knobs on the side of the fixed bed at the back.

The one at the back (right-hand) controls the energy source. Leave it at the 3 o'clock position for gas only. Click it up for electricity only and down for combined electricity and gas.

The front (left-hand control) determines what heating is required. Click up for water heating only (60 or 40c). Click down one click for heating only and down two for heating and hot water.

The inner knob controls the heating temperature. The centre will show green when it is operating. If it flashes red there is a fault and it is not working properly.

Some common reasons for heating not functioning are:

- Gas turned off or cylinder empty (if not hooked up)
- Insufficient water in the system (i.e. less than 1/3rd full)
- Water pump not turned on (bottom right hand button the control panel)
- Air in the system. Turn off and on 2 or 3 times
- Waste water tank full and needs emptying (red light appears on the control panel)

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Refrigerator

Ensure the master electricity switch on the control panel is switched on at all times you want the fridge to be working.

The on/off button is on the right side of the display panel on the fridge and will show a constant blue light when in operation. The fridge will work on 240v, 12v or gas. If you select 'AUTO' it will automatically pick the most efficient supply. If hooked up this will be from the mains 240V. If this is not available make sure the gas is turned on as prolonged running on the leisure battery will empty it before long.

You must remember to turn the gas off before driving off.

TV/DVD

Make sure the TV is plugged in, the aerial is raised and switched on. Press the red button on the remote and the light on the TV will go green.

You can watch "ordinary" TV, Freeview TV if in an area covered by Freeview, or you can watch a DVD. To select, repeatedly press the TV/AV button until 'TV' shows for ordinary TV, 'DVB' for Freeview or 'DVD' to watch a DVD.

When finished press the red button on the remote and unplug the set and restow it, making sure it is fully pushed home and has clicked in to place.

You will probably have to retune the TV as it is currently tuned in to the Dover transmitter. On the remote press the the 'Sys Menu' button 3 times and scroll down to "Auto Search". Press the right hand arrow to start the search. The TV will then tune in to the nearest transmitter. Having done that you need to raise and turn the aerial to get the best picture. To tune in for Freeview press the 'DVB Menu' button and select 'channel search'.

Before moving off the aerial must be lowered with the red mark facing forward. The aerial dish needs to be level. This is done by turning the small handle at the base of the aerial and is a 2 person job as one person needs to be outside to check it is level.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Keys and Alarm

The motorhome has a Category 1 alarm system fitted. This is operated by the large key which also centrally locks the cab doors and is the ignition key. The large key also unlocks the fuel cap, situated behind a flap by the passenger door.

To deactivate the alarm press the top button marked with an open padlock. This will deactivate the alarm and unlock the cab doors. To reactivate the alarm and lock the cab doors, press the lower button marked with a closed padlock.

The smaller key unlocks the side door to the living accommodation, the gas bottle locker, the storage area, the fresh water inlet and the door to the toilet cassette.

You can lock all the doors from the inside. There is a central locking button on the dashboard for the cab doors and the side door has a manual lock.

Control Panel

Situated next to the door the control panel gives you a visible readout of each of the following:

- Top Left - Leisure Battery
- Top Right - Master Electricity switch
- Centre Left - Engine Battery
- Centre Right - NOT USED
- Bottom Left - Freshwater Tank
- Bottom Right - Water Pump
- Waste Water Tank - Red warning light will come on if the tank needs emptying

We advise you check these regularly to avoid running short of power/water unexpectedly.

MOTORHOME HIRER'S GUIDE

CHAUSSON 2/4 BERTH

Punctures, Breakdowns etc.

Should you have a puncture, the vehicle doesn't have a spare wheel but relies on a self inflation kit. This is stored in its own case in the driver's drawer with full instructions. Do NOT open the kit unless you have a puncture.

Should a tow be necessary the towing eye is in the front glove pocket. This needs to be screwed into the socket under the front left-hand bumper.

To open the bonnet, first open the passenger door and you will see the bonnet release on the side of the dashboard.

In the event of a breakdown ring 0845 600 5801 (UK), or +44 1737 815 289 (Europe).

Any problems, call us on 07884 262100.

Vehicle Dimensions

Length: 6.69m

Height: 2.71m.
